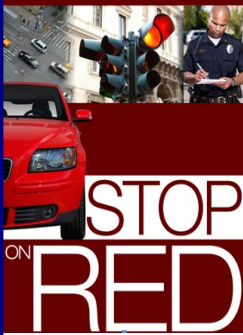


USE YOUR HEAD



Red-Light Cameras are located at:

- Sunset & Lewis (Northbound/Southbound)
- Glen Flora & Lewis (Southbound)
- Green Bay & Grand (Southbound/Westbound)
- Green Bay & Belvidere (Southbound/Eastbound)
- Green Bay & Washington (Northbound)

Frequently Asked Questions:
City of Waukegan
Automated Red Light
Enforcement Program

What is a Red-Light Violation?

There are two types of Red-Light Violations:

- **Right Turn on Red without coming to a complete stop.**

You may be cited with a Red-Light Violation if you fail to bring your vehicle to a **complete stop before turning right** when the light is red. Turning right on red, after bringing your vehicle to a complete stop, is only allowed at intersections that do not have signs prohibiting such turns. For exact wording, please check Illinois' Rules of the Road, or visit the Secretary of State's website, www.cyberdriveillinois.com.

- **Entering an intersection after the traffic signal has turned red.**

Motorists already in the intersection when the signal changes to red (waiting to make a turn for example) will not be cited.

What are my options after receiving a Violation Notice in the mail?



Individuals receiving a Violation Notice may choose to pay the fine or contest the violation.

Paying the Fine:

- If you choose to pay the fine, you must pay the civil penalty on or before the Payment or Contest Received By Date listed on the bottom right side of your Violation Notice.
- The fine is \$100.00 for each violation.
- **Pay by Mail:** Mail your check or money order (payable to the City of Waukegan Photo Enforcement Program) in the return envelope provided. Be sure to include the payment stub from the bottom of the notice you received along with your payment. Please do not send cash.
- **Pay by Phone:** Contact the City's toll-free number, **(866) 428-4942**, as noted on the back of the Violation Notice. Payments will be accepted between the hours of 9am – 4pm. VISA, MasterCard, American Express and Discover are accepted. There is a \$3.50 convenience fee for all credit card payments. A transaction confirmation number will be provided, as well as an email confirmation for your records.


- **Pay Online:** Visit the website www.redlightviolations.com. Enter the Violation Notice Number and License Plate Number exactly as it is written on the top and bottom right side of your Violation Notice. Visa, MasterCard, American Express and Discover are accepted. There is a \$3.50 convenience fee for all credit card payments.

RedLightViolations

Violation Details	Support	Privacy Policy	Terms and Conditions	Security	Información en Español
<p>* Notice Number: <input type="text" value="1701400123456789"/> You can click here to see a sample (a new window will open)</p> <p>* License Plate Number or PIN: <input type="text" value="LICPLAT"/> Please enter you license plate or PIN exactly as it appears on the notice</p> <p>Verification Characters: </p> <p>* Enter the above Verification Characters: <input type="text" value="803478"/></p> <p><input type="button" value="Submit"/> <input type="button" value="Clear"/></p> <p>To view Video Clip or Pay online, input all requested information and click SUBMIT button</p> <p></p>					

If you experience problems with this site please contact customer support at support@redlightviolations.com
This site must be used with Internet Explorer 6 or higher

RedLightViolations

Violation Details	Support	Privacy Policy	Terms and Conditions	Security	Información en Español
<p>Payment Information</p> <p>Violation Number: 1701400479152509 Amount Due: \$100.00 e-Payment Convenience Fee: \$3.50 Total Amount: \$103.50</p> <p>Enter card information</p> <p>* Card Type: <input type="text" value="Please select..."/> </p> <p>* Card Number: <input type="text"/></p> <p>* Expiration Date: <input type="text" value="--"/> <input type="text" value="----"/></p> <p>* Security Code: <input type="text"/> Card Identification Numbers (a new windows will open)</p> <p>Enter account holder information exactly as it appears on the credit card</p> <p>* First Name: <input type="text"/></p> <p>Middle Initial: <input type="text"/></p> <p>* Last Name: <input type="text"/></p> <p>* Address: <input type="text"/></p> <p>* City: <input type="text"/></p> <p>* State: <input type="text" value="--"/></p> <p>* Zip: <input type="text"/></p> <p>* E-mail address: <input type="text"/></p> <p><input type="button" value="Submit"/> <input type="button" value="Clear"/></p>					

If you experience problems with this site please contact customer support at support@redlightviolations.com
This site must be used with Internet Explorer 6 or higher

- In-Person Payments are not available.

Contesting A Violation:

Individuals wishing to contest may do so by selecting the In-Person or Contest by Mail option located on the Violation Notice stub.

The following are the only valid contest defenses:

1. A Police Officer already issued you a uniform traffic citation for the same violation (the citation issued by the Police Officer takes precedence over the Violation Notice);
2. The vehicle or license plates were stolen and not recovered at the time of the violation;
3. The vehicle was leased or rented to another party. A written affidavit of the lessor of the vehicle and a lease agreement were submitted within sixty (60) days of the date on the Violation Notice;
4. The vehicle was an emergency vehicle, was yielding to an emergency vehicle or was lawfully participating in a funeral procession;
5. The respondent was not the registered owner of the cited vehicle at the time of the violation;
6. Any other evidence or issues provided for by municipal or county ordinance.

Contest by Mail:

- Fill in the Contest by Mail circle on the Violation Notice stub, as well as on the self-addressed return envelope.
- Enclose a letter, signed by the registered owner of the vehicle, setting forth facts that establish a defense.
- Enclose any supporting evidence, such as affidavits, photos, state vehicle registration, or official police vehicle theft/recovery reports with the Violation Notice Number indicated.
- Be certain these documents are legible and complete. Send copies, original documents will not be returned.
- Enclose all evidence to support your defense, as the Adjudicator's decision is final.
- All contest materials must be received by the Payment or Contest Received By Date listed on the Violation Notice.

Requests to Contest Received **AFTER** the Payment or Contest Received By Date:

- The Registered Owner (no one else) must send a document to the Police Department and:
 - (1) Explain why a reply was not sent prior to the Pay or Contest By Date and
 - (2) State why the request to contest should be heard.

WAUKEGAN POLICE DEPARTMENT
Records & Traffic Division
100 N. Martin Luther King Ave.
Waukegan, IL 60085

In-Person Hearing:

- Fill in the In-Person Hearing circle on the Violation Notice stub, as well as on the self-addressed return envelope.
- Mail the Violation Notice stub in the return envelope.
- Requests will only be honored if received by the Payment or Contest Received By Date listed on the Violation Notice (within 14 days).

Commonly Asked Questions:

Why has the City of Waukegan decided to implement an Automated Red-Light Photo Enforcement Program?

According to the Insurance Institute for Highway Safety, in 2012 683 people were killed and an estimated 133,000 were injured in crashes that involved red light running. It is the City's belief that implementation of an Automated Red-Light Photo Enforcement Program will reduce the number of red light collisions and injuries associated with such crashes. The goal of this program is to increase traffic safety in Waukegan by reducing red light running violations, red light crashes and red-light injury crashes without impacting City funds.

How do I know these violations are valid?

Images of your vehicle were captured and recorded by an Automated Red-Light Photo Enforcement System. Your images and video of the occurrence are available online for your review at:

www.redlightviolations.com

The images and video were submitted to the Waukegan Police Department for review and issuance. The Violation Notice was then mailed to you as the registered owner or identified driver. Confirmation of your name, address and vehicle registration information was provided to the Waukegan Police Department by the Illinois Secretary of State's Office.

If I am in the intersection when the light is yellow and the light changes to red, will I receive a Violation Notice?

No. The automated system only becomes active once the red light on the traffic signal is activated. The system will not capture a vehicle that enters the intersection prior to the traffic signal changing to red. If you entered the intersection on yellow traffic signal, it is legal to clear the intersection even if the traffic signal changed to red while you were still in the intersection. In the violation notice, the first photo shows your car at the white line when the traffic signal was red. In the second photo, the traffic signal was still red when the car proceeded into the intersection.

Will the red-light cameras take a picture of the driver of the vehicle?

No. A violation of the Waukegan Municipal Code Sec. 21-59.1 is a civil violation assessed against the registered owner of the vehicle; it is not a criminal violation. Similar to a parking ticket, there is no need to identify the driver and therefore, no need to capture the image of the driver. This violation will **not** affect your driving privileges or insurance rates.

Where can I go to view my video and images?

To view your violation images and video clip, please visit www.redlightviolations.com. To log on to the site you must enter your 16-digit Notice Number and License Plate Number located at the top right of your Violation Notice. If you do not have Internet access, you may visit any public library for Internet access to view your video.

What if I was not the operator of the car at the time the violation took place...am I still liable?

Under Illinois State Law, the registered owner of a vehicle is liable for any automated traffic law violations that are issued to the vehicle. Like a parking ticket this is a civil offense and it does not matter who was driving the car. The law clearly states that the registered owner is liable.

The car was a rental, why did I receive the Violation Notice?

Under the law, the person(s) designated on the rental or lease agreement of a vehicle as the driver(s) of that vehicle, is responsible for any assigned violations during the rental period. Your name and address were provided to our enforcement vendor by the rental car agency.

What happens if I ignore the Violation Notice?

Failure to pay the civil penalty or to contest liability prior to the Payment or Contest Received By Date on the Violation Notice will result in a Determination of Liability being entered against you. Additional time to pay will be given.

If the Determination of Liability Notice remains unpaid, a Final Determination of Liability will be issued.

If the Final Determination of Liability Notices goes unpaid, a Late Payment fee will be imposed and the fine increased.

If the Late Payment Notice remains unpaid, the City may seek collection efforts.

Failure to pay Five (5) or more violations may result in the Registered Owner's Driver's License Being Suspended.

My payment has already been sent; will I still be charged late fees?

Payment must be received on or before the Payment or Contest Received By Date indicated on the Violation Notice. Postmarked dates are not the same as the Payment or Contest Received By Date. Payment extensions will not be granted.

I paid the violation; why did I receive another Violation Notice?

The Notice you just received could be for additional violations or it may just be a second Notice which crossed in the mail with your payment. Payments are posted the same day they are received, but you may call the toll-free number on the notice for assistance and to confirm receipt.

If I pay the fine, can I then contest it or ask for a hearing?

No. Once you have paid a fine it is considered an admission of liability and requests to contest or schedule a hearing will not be granted.